












DH-E20S Series Quick Guide

1 Preparation

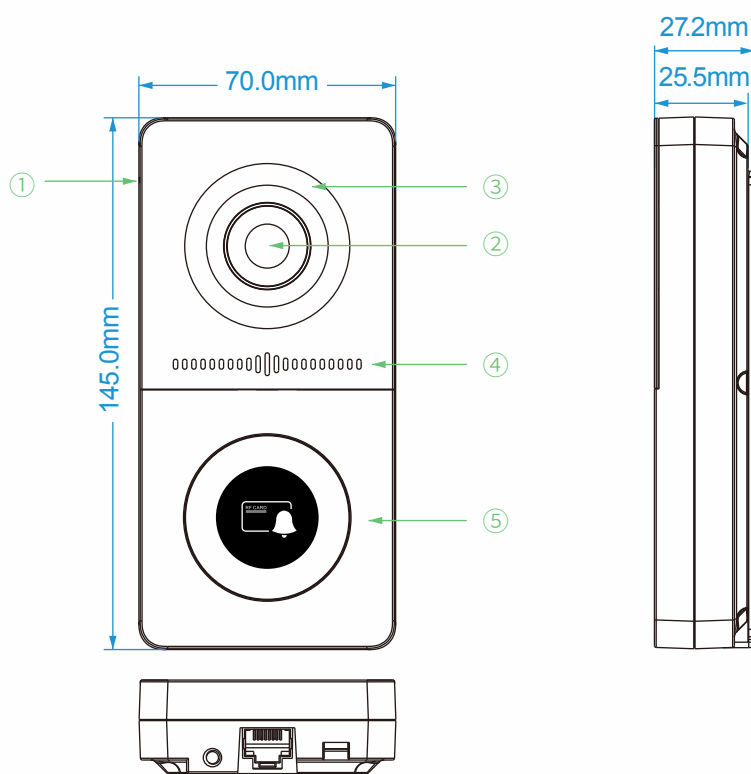
PREPARATION

Please make sure the package contains the following items.

DH-E20S  ×1	Back cover  ×1	Wall bracket  ×1	10-Pin cable  ×1	5-Pin cable  ×1	Hexagonal wrench  ×1
Screw(M4×10)  ×2	Screw(M2.5×4)  ×4	Screw(ST4×20)  ×4	Screw(M4×30)  ×2	Drywall anchor  ×4	

2 Product Overview

PRODUCT OVERVIEW



- | | | | |
|--------------------------------|----------|-------------------|---------------|
| ① MIC | ② Camera | ③ White light LED | ④ Loudspeaker |
| ⑤ RF card reader & Call button | | | |

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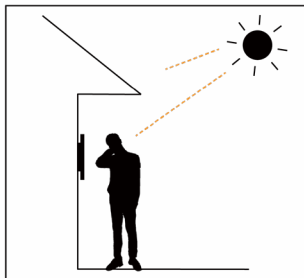
3 | Installation Environment

INSTALLATION ENVIRONMENT

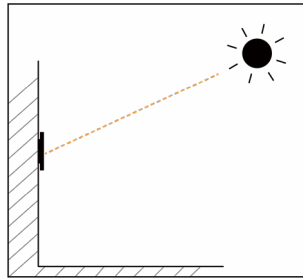
The device can be installed in both indoor and outdoor environment.

Outdoor installation: Avoid to exposing the device to direct sunlight, which will cause damage to device and components due to high temperature.

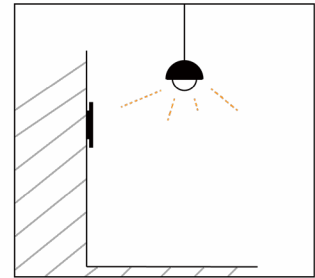
Indoor installation: The device should be installed on somewhere 2 meters (6 feet) away from light or 3 meters (9 feet) away from window/door.



✗ Backlight



✗ Direct sunlight



✗ Close to light

4 | Installation

INSTALLATION

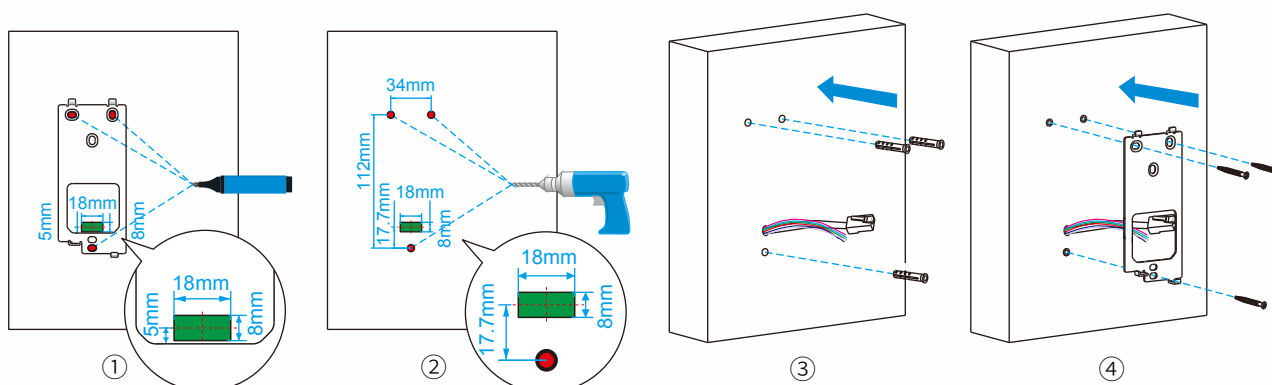
STEP1

A. Without Type 118 Junction Box

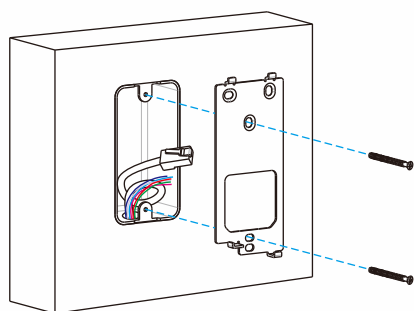
- ① Place the bracket against the wall, make sure the drilling position in the bottom align right below to the cable outlet (marked as gray), then mark the position of drilling hole on the wall.
- ② Take the bracket off the wall and use 6mm impact drill to drill holes in the marked locations.
- ③ Drive 3 expansion tubes into drilling positions.
- ④ Pull all cables and cords through the bracket, then lock the wall bracket by three ST4×20 screws.

★ NOTE: For installation on wooden walls, you can skip ② and ③.

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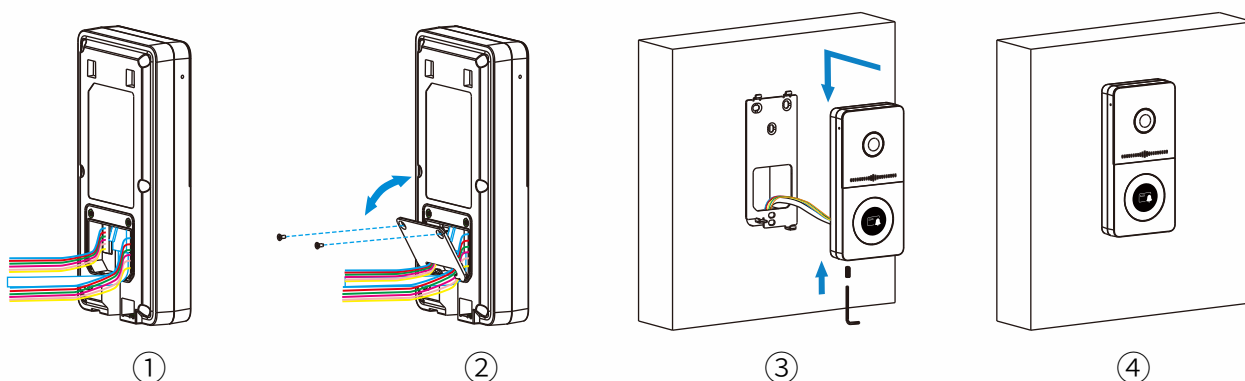


B. With Type 118 Junction Box (recommended)



Pull all cables and cords through junction box and the bracket, then lock the bracket onto the Type 118 box by two M4×30 screws.

STEP2



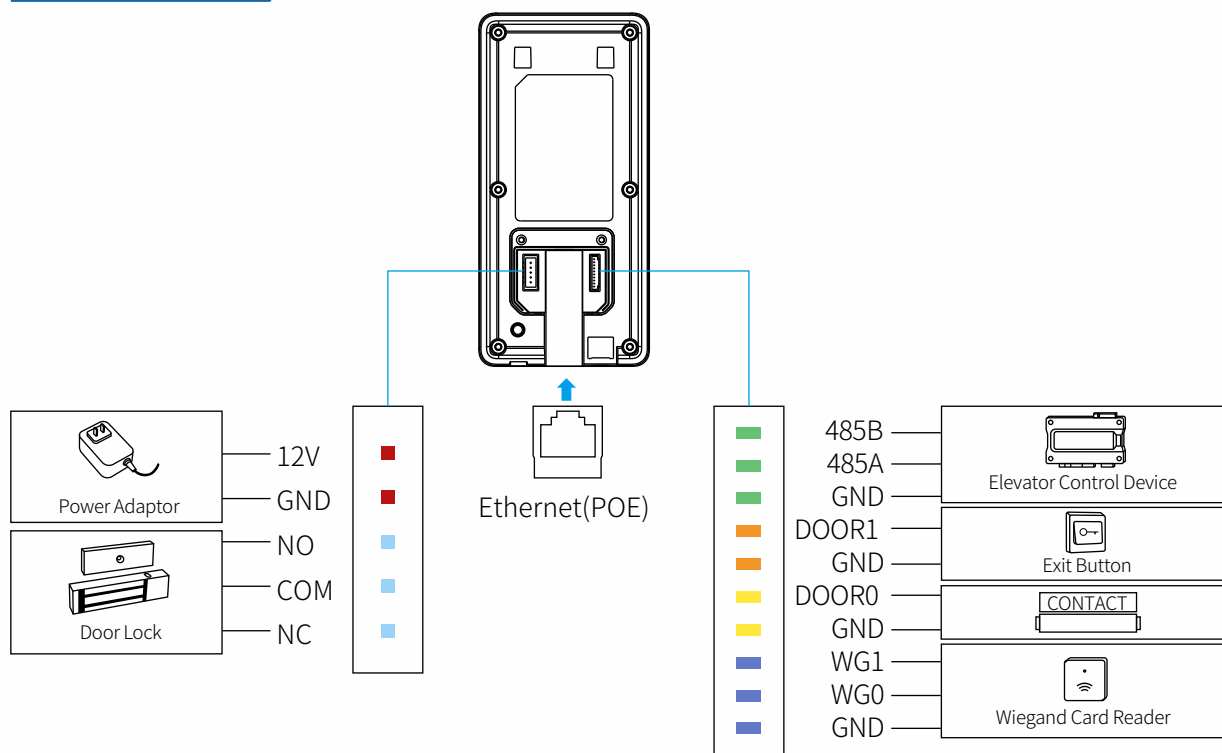
- ① Connect the cable and cords to the corresponding interfaces of device.
- ② Attach the wiring cover and lock it by two M2.5×4 screws.
- ③ Attach the device onto the bracket on the wall, press down to lock by hooks.
- ④ Use hexagonal wrench to fully lock the device by M4×10 screw. Installation is completed.

★ NOTE: With ratchet wrench will improve the efficiency of installation.

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5 Interfaces

INTERFACES



6 Status Lights

STATUS LIGHTS

Status	Description
OFF	Normal(Idle)
white Breathing Light	Calling
	Receiving a call
white Light Always On	Talking
Red Breathing Light	Network is unavailable(Offline)
Blue Breathing Light	Network is available, but SIP account isn't registered
Green Breathing Light 3 seconds	Booted up
Red/Blue Light Flashing	Firmware upgrading
Green Light on for 10 minutes	Alarm zones armed
Red Light Always On	Indoor unit alarm zones or E20 tamper alarm triggered

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7 | Configurations

CONFIGURATIONS

● Check IP Address

Press on the device call button and hold for 5 secs, the device will broadcast the IP address digits by voice.

● Set SIP Account

Log into Web configuration portal of device, set up and register SIP accounts in INTERCOM-ACCOUNT page.

● Set DTMF Code

Select DTMF mode and configure the code in SYSTEM-RELAY page of Web configuration portal.

★ NOTE: You can refer to device user manual for more details.

8 | Functions

FUNCTIONS

● Card/Keyfob Unlock

Incoming calls to DH-E20S will be answered automatically by default.

● Auto answer

Press the configured DTMF code on keypad of device answering the call, the lock connected on DH-E20S will be unlocked remotely.

● DTMF Unlock

Attach the saved access card or keyfob on the card reader area of DH-E20S to unlock the door.



Notice Information

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